

Morrison Moving
214 North Service Road,
Grimsby, ON L3M 4E8

August 1, 2012

Dear Mr. Morrison:

Diane and I want to take the time to thank you and the entire Morrison Team for a job extremely well done.

After interviewing two (2) other movers, we clearly chose the right team.

Moving a 4,000 sq. ft. house is a massive and stressful undertaking on it's own. You and your entire team made Diane and I feel at ease, and we thank you.

Your team arrived ahead of schedule and let us know from the onset that we were in good hands; furthermore, having one specific person to disassemble and re-assemble furniture at both ends was remarkable. In fact, some of our furniture was re-assembled better than in the past.

After everything was in place at the new house, your polite and courteous staff ensured everything was in place before they left. Great customer service.

Your follow up call a few days after the move to again make sure (a) we were satisfied with the move, and (b) your offer to assist us with future adjustments was gracious; as a fellow businessman this is "a true testimonial of customer service".

Please accept this letter for a very, very well done move and undertaking; please thank your team for the same.

Diane and I with pleasure will highly recommend Morrison Moving to family, friends and colleagues at anytime, anywhere.

Sincerely yours, and keep up the great work.

Warmest regards,

Ms. Diane Hope / Mr. Paul Neelin -
69 Edgewater Dr.,
Stoney Creek, On L8E4Z2